

eGoldFax Pure Cloud Faxing

For Government & Municipalities

Conventional Fax Security Risks and Limitations

If you rely on fax machines, fax enabled MFP devices, or traditional fax servers, ask yourself the following questions:

- Do you have the capacity to ensure you'll never miss a fax due to **Inbound Busy Signals**?
- Can you **send and receive faxes from remote locations**?
- Are you able to **automatically route faxes** to the right person for more efficient processing?
- Can you ensure documents are not exposed on **shared devices**?
- Can you send/receive faxes when your **fax telephone service or fax devices fail**?

If you answered *No* to any of these questions eGoldFax can help overcome these limitations and meet the fluctuating volumes and high security requirements of confidential government documents.

eGoldFax Pure Cloud Faxing™ for Government and Municipalities

Many government agencies rely on antiquated fax devices that cannot keep up with the volume of inbound faxes. eGoldFax is a cloud fax service that provides scalable capacity just when you need it, allowing faxes to be sent and received from anywhere, and ensuring inbound faxes are never missed due to a busy signal.

Key Challenges and Priorities

eGoldFax addresses the top three issues facing governments and municipalities.

1. **Budget.** Controlling, reducing, tracking, and reporting expenses are top priorities for government officials. eGoldFax eliminates the costs of analog fax lines, MFP hardware, and long-distance transmission charges, and provides a powerful admin portal for tracking and reporting all fax activity.
2. **Security.** eGoldFax ensures documents containing highly sensitive information (social security numbers, driver's license numbers, etc.) are protected by sending and receiving documents over a secure, encrypted fax transmission and eliminating the risk of documents being visible on shared fax devices.
3. **Resources.** eGoldFax improves operational efficiency and employee productivity by eliminating the traditional 2-step process of printing and faxing hard copy documents. With eGoldFax, users can send a fax directly from the email application they are already using—saving time, improving security, and eliminating the need for user training. If you can email you can fax with eGoldFax.



Security and Compliance for Government Organizations

eGoldFax helps government agencies meet stringent security standards to better serve their communities

Government agencies process documents containing highly confidential information such as social security numbers, driver's license numbers, and medical information. eGoldFax is designed to meet the stringent requirements for protecting highly sensitive information so government agencies can better serve their communities.



Secure Encrypted Faxing

Printing received faxes or printing digital documents for scanning and faxing poses a security risk by exposing the document to unauthorized viewers at a shared printer or fax device. Protect confidential personal information by faxing securely with eGoldFax via email and Scan-to-Email MFPs. eGoldFax uses TLS 1.2 encrypted email and allows users to fax digital documents directly from email.

Fax Paper Documents Via your MFP

eGoldFax provides an intuitive interface for scanning and faxing paper documents directly from your MFP. Auto fax cover page ensures faxes are sent with confidentiality statements and contact information for compliance requirements.

Compliance

eGoldFax is built on Microsoft® Azure®, which complies with international and industry-specific compliance standards, such as HIPAA, GDPR, FedRAMP, PCI DSS Level 1, and ISO 27001.

Direct Access Via Secure HTTPS Pull Down

Receive and access faxes stored securely in the eGoldFax cloud via a secure HTTPS link to access the fax from within the eGoldFax portal.

Fax Documents Deleted After Processing

Images/content processed and faxed at the eGoldFax data center only persist for the life of the fax transmission and are destroyed with all data being zeroed. Fax images are FIPS-140 deleted and permanently removed for regulatory compliance requirements.

Secure Admin Portal

Manage users, fax cover pages, inbound fax routing, fax activity, reports, encrypted fax archive, and more from the secure eGoldFax Admin Portal.

PCI-DSS Level 1 Certification

The eGoldFax telephony data center has achieved PCI Data Security Standard Level 1 Certification in the USA for protection of credit cardholder data.



eGoldFax.com

Authorized eGoldFax Reseller

